## 2020 CALABA Conference FAQ's

Please review this document to find out the answers to your conference related questions!

**Question:** When will we be able to register for the conference?

**Answer:** Our registration website is planned to go live in October.

Question: When will we be able to book a hotel room under the CalABA reduced pricing room block?

**Answer:** You will be able to do this as soon as our registration website goes live, which is planned to occur around October.

**Question:** How many CE units will I get for attending the conference?

Answer: Most of the talks at the conference are eligible CE units by one, some or all of the following entities: Behavior Analyst Certification Board, California Board of Behavioral Sciences, California Psychological Association, California Speech-Language Pathology and Audiology Board. Friday and Saturday contain the general session talks. The amount of CE units you can get will depend upon which talks you choose to attend. On Sunday, you can register and pay for extra workshops most of which offer CE units either for 3 hours or 6 hours.

**Question:** I want to volunteer my time. I understand that by doing so, I can get my fees for the conference waived.

Answer: First – that's fantastic – thanks for volunteering your time! This is correct. You can volunteer for the conference and waive your registration fee. Click on volunteer registration when you register for the conference. Registration will prompt you to mark your availability for volunteering. Our volunteer coordinator, Liz Krulder, will contact you about specific duties in January/February. All correspondence regarding volunteering should be sent to calabavolunteering@gmail.com.

**Question:** Is there a CE unit processing fee?

Answer: The CE unit processing fee is included in the registration cost for all Certified,

Professional, Associate members as well as Non-members. You do not need to sign up in advance
for CE units for Friday and Saturday – just attend what you want to attend and obtain your CE units on
the spot. You do need to pay extra money to attend the Sunday workshops which offer additional CE
units. When you register, you will have the opportunity to read about each of the workshops, select and
pay for the ones you want to attend. When you register, don't forget to put your BCBA number in!

**Question:** Someone else registered for me and forgot to add \_\_\_\_\_ (a workshop, etc.). How can I add these things?

**Answer:** There is a link in the confirmation email for registration modification. Pull up that email, click on registration modification and modify your registration.

Question: I need to write a check. Where do I send it?

**Answer:** The new mailing address is: 400 29th Street, Suite 518 Oakland, CA 94609

Please include the name of the registrant and confirmation number with payment.

Question: I really need help with something related to being a sponsor/exhibitor – how can I get help?

**Answer:** please email Melissa Kabadian at Melissa.Kabadian@conferencedirect.com. She manages all things related to our sponsors and exhibitors.

Question: How can I get the full conference schedule?

**Answer:** The full conference schedule will be posted to our conference website in grid form in January 2020. You can access speaker information, titles, and CE unit info. You can also access it through our app, which will launch at least two weeks before the conference (if you are registered, you will received details about the app when it is ready).

Question: I need to write a purchase order to pay for registration. How do I do that?

**Answer:** Unfortunately, CALABA does not accept purchase orders. We accept payment via credit card or check. If you need to pay by check please contact Emily Porras at <a href="mailto:emilyporras@calaba.org">emilyporras@calaba.org</a>

**Question**: What is the best airport for me to fly into?

**Answer**: San Jose International Airport (SJC) is the closest and easiest (5 miles). If you can book there, we recommend it. However, the flight options can sometimes be more limited than other larger airports, so if you can't find a good option into SJC, you can fly into San Francisco International Airport (SFO) which is 30 miles away. The Oakland airport (OAK) is also 33 miles away.

**Question:** I need help getting CE units information from a past conference – how can I get this information?

**Answer:** Please email <u>info@calaba.org</u> and they will help with this request. Be sure to provide your full name, BCBA number and the dates of the conference(s) you need information for.

Question: I think I was charged incorrectly or registered twice and want my money back. Can you help?

**Answer:** Yes, we can help. Email <u>conference@calaba.org</u> with the specific information and we will work to refund your money as appropriate.

**Question:** Who is speaking at the conference this year?

**Answer:** you can find a full list of invited speakers on our conference website at:

Question: I need to book a room for the conference. Where should I stay?

**Answer:** We have a conference hotel, Hyatt Regency Santa Clara

The hotel address is 5001 Great America Parkway, Santa Clara, California 95054

**Question**: When will the app be available?

**Answer:** The App will be available approximately 3 weeks before the conference. If you are registered, you will receive specific information about how to download it when it is ready.

**Question**: CALABA usually has a group discount for registration. I'd like to get that – can you tell me

**Answer:** CalABA no longer offers the group registration discount. We chose to do this because the early bird discount is comparable and the system for processing group registrations was overly complex. We encourage you to register everyone individually but to do so early to get the discount.

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